

681**April 2018**

Time – Three hours
(Maximum Marks: 75)

*[N.B: (1) Q.No. 8 in PART – A and Q.No. 16 in PART – B are compulsory.
Answer any FOUR questions from the remaining in each PART – A
and PART – B*

(2) Answer division (a) or division (b) of each question in PART – C.

*(3) Each question carries 2 marks in PART – A, 3 marks in Part – B
and 10 marks in PART – C.]*

PART – A

1. Define planning.
2. What is an information?
3. What is financial management?
4. What is CRM?
5. What is E-business?
6. What is Enterprise Resource Planning?
7. What is data processing?
8. What is inference engine?

PART – B

9. State any two impacts of MIS.
10. What are the components of a system?
11. What are the types of DSS?
12. Mention the benefits of ERP.
13. What is CASE tool and ICASE?
14. What is the need for system analysis?
15. What is meant by encryption?
16. What are the types of MIS organization?

[Turn over.....

PART – C

17. (a) Explain about the management as a control system.
(Or)
(b) Discuss about the essentials of strategic planning.
18. (a) (i) Explain the methods of data and information collection.
(ii) Explain human as an information processor.
(Or)
(b) Explain MIS and system concept.
19. (a) Explain the personnel management system with neat diagram.
(Or)
(b) Explain project planning and control models.
20. (a) Explain briefly about: (1) Forces which makes ERP strong and successful. (2) Need for ERP.
(Or)
(b) Explain the suggestions to an ERP vendor.
21. (a) Explain about the real time system. How it is designed?
(Or)
(b) Discuss in detail about the MIS in web environment.
